



Dear Mr. Kingsley:

I wanted to reach out to you and thank you and your staff at Lake County Appeal. As you know, I am the Associa Chicagoland property association manager of the 63 condominium units that comprise the 2020 St. Johns Condo Association in Highland Park, Illinois.

Your team has provided the Association's Board of Directors and homeowners with excellent support by reducing the homeowners' 2014 property tax bills by tens of thousands of dollars in the aggregate! You and your team's efforts help make the Association an affordable and very desirable community on the North Shore.

We certainly look forward to working with you in the future, as we anticipate future savings as well. I confidently recommend Lake County Appeal as a solid, reliable source and as an expert in its field.

Sincerely,

A handwritten signature in black ink that reads "Ana Andino".

Ana Andino CMCA, AMS
Community Association Manager
Associa Chicagoland